

Feedback form- Telehospitalist program

Start of Block: Block 1

Please select your role

- Health care provider at Tomah (Physician, ARNP, PA) (1)
- Nurse (3)
- Supervisor/ administrative role (4)
- Other inpatient staff (i.e: social worker, nutritionist, UM, physical therapist) (6)
- Other (9)

End of Block: Block 1

Start of Block: Block 2

So far, how satisfied or dissatisfied are you with the adoption of the Telehospitalist service in the inpatient unit?

- Extremely satisfied (1)
 - Slightly satisfied (2)
 - Neither satisfied nor dissatisfied (3)
 - Slightly dissatisfied (4)
 - Extremely dissatisfied (5)
-

Please select your level of the agreement with the following statement:
"The Telehospitalist has provided a valuable service "

- Strongly agree (1)
- Agree (2)
- Neither agree nor disagree (3)
- Disagree (4)
- Strongly disagree (5)

End of Block: Block 2

Start of Block: Block 2

Have you personally interacted with the Telehospitalists or witnessed the Video interaction with other providers or patients?

- Yes (1)
- No (2)

Display This Question:

If Have you personally interacted with the Telehospitalists or witnessed the Video interaction with... = Yes

It was easy to contact the Telehospitalist staff on call

- Strongly agree (1)
 - Agree (2)
 - Neither agree nor disagree (3)
 - Disagree (4)
 - Strongly disagree (5)
-

Display This Question:

If Have you personally interacted with the Telehospitalists or witnessed the Video interaction with... = Yes

The encounters with the Telehospitalist have had good technical quality

- Always (1)
 - Most of the time (2)
 - About half the time (3)
 - Sometimes (4)
 - Never (5)
-

The Telehospitalist addressed questions and concerns appropriately

- Always (1)
 - Most of the time (2)
 - About half the time (3)
 - Sometimes (4)
 - Never (5)
-

We would appreciate any feedback you can provide about positive or negative experiences you've had with individual Telehospitalists, in an effort to improve our service.

End of Block: Block 2

Start of Block: Block 4

The impact of the Telehospitalist service on the interactions with patients' families/ next of kin has been...

- Extremely positive (1)
 - Somewhat positive (2)
 - Neither positive nor negative (3)
 - Somewhat negative (4)
 - Extremely negative (5)
-

The impact of the Telehospitalist service on the interactions with patients has been...

- Extremely positive (1)
 - Somewhat positive (2)
 - Neither positive nor negative (3)
 - Somewhat negative (4)
 - Extremely negative (5)
-

The impact of the Telehospitalist service on my workflow has been...

- Extremely positive (1)
 - Somewhat positive (2)
 - Neither positive nor negative (3)
 - Somewhat negative (4)
 - Extremely negative (5)
-

The impact of the Telehospitalist service on the interactions among the staff within our hospital has been...

- Extremely positive (1)
- Somewhat positive (2)
- Neither positive nor negative (3)
- Somewhat negative (4)
- Extremely negative (5)

If you selected somewhat negative or extremely negative in any of the questions above, please consider expanding on why the telehospitalist service has had a negative impact?

If you selected somewhat positive or extremely positive in any of the questions above, please consider expanding on why has the telehospitalist service had a positive impact?

End of Block: Block 4

Start of Block: Block 3

What will you say to someone who asked about the Telehospitalist service?

Overall how would you rate your experience with Telehospitalist service so far?

Excellent (1)

Good (2)

Average (3)

Poor (4)

Terrible (5)

Do you have any other comments or concerns regarding the telehospitalist service?

End of Block: Block 3
