Feedback form- Telehospitalist program

Start of Block: Block 1

Please select your role

○ Health care provider at Tomah (Physician, ARNP, PA) (1)

○ Nurse (3)

○ Supervisor/ administrative role (4)

○ Other inpatient staff (i.e: social worker, nutritionist, UM, physical therapist) (6)

○ Other (9)

End of Block: Block 1

Start of Block: Block 2

So far, how satisfied or dissatisfied are you with the adoption of the Telehospitalist service in the inpatient unit?

○ Extremely satisfied (1)

○ Slightly satisfied (2)

○ Neither satisfied nor dissatisfied (3)

○ Slightly dissatisfied (4)

○ Extremely dissatisfied (5)
Please select your level of the agreement with the following statement:
"The Telehospitalist has provided a valuable service"

- Strongly agree (1)
- Agree (2)
- Neither agree nor disagree (3)
- Disagree (4)
- Strongly disagree (5)

End of Block: Block 2

Start of Block: Block 2

Have you personally interacted with the Telehospitalists or witnessed the Video interaction with other providers or patients?

- Yes (1)
- No (2)

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Display This Question:
If Have you personally interacted with the Telehospitalists or witnessed the Video interaction with... = Yes

It was easy to contact the Telehospitalist staff on call

- Strongly agree (1)
- Agree (2)
- Neither agree nor disagree (3)
- Disagree (4)
- Strongly disagree (5)
If you have personally interacted with the Telehospitalist or witnessed the Video interaction with...

Yes

The encounters with the Telehospitalist have had good technical quality

☐ Always (1)
☐ Most of the time (2)
☐ About half the time (3)
☐ Sometimes (4)
☐ Never (5)

The Telehospitalist addressed questions and concerns appropriately

☐ Always (1)
☐ Most of the time (2)
☐ About half the time (3)
☐ Sometimes (4)
☐ Never (5)

We would appreciate any feedback you can provide about positive or negative experiences you've had with individual Telehospitalists, in an effort to improve our service.

End of Block: Block 2

Start of Block: Block 4
The impact of the Telehospitalist service on the interactions with patients’ families/next of kin has been...

- Extremely positive (1)
- Somewhat positive (2)
- Neither positive nor negative (3)
- Somewhat negative (4)
- Extremely negative (5)

The impact of the Telehospitalist service on the interactions with patients has been...

- Extremely positive (1)
- Somewhat positive (2)
- Neither positive nor negative (3)
- Somewhat negative (4)
- Extremely negative (5)

The impact of the Telehospitalist service on my workflow has been...

- Extremely positive (1)
- Somewhat positive (2)
- Neither positive nor negative (3)
- Somewhat negative (4)
- Extremely negative (5)
The impact of the Telehospitalist service on the interactions among the staff within our hospital has been...

- Extremely positive (1)
- Somewhat positive (2)
- Neither positive nor negative (3)
- Somewhat negative (4)
- Extremely negative (5)

If you selected somewhat negative or extremely negative in any of the questions above, please consider expanding on why the telehospitalist service has had a negative impact:

________________________________________________________________

If you selected somewhat positive or extremely positive in any of the questions above, please consider expanding on why has the telehospitalist service had a positive impact:

________________________________________________________________

End of Block: Block 4

Start of Block: Block 3

What will you say to someone who asked about the Telehospitalist service?

________________________________________________________________

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Overall how would you rate your experience with Telehospitalist service so far?

- Excellent (1)
- Good (2)
- Average (3)
- Poor (4)
- Terrible (5)

Do you have any other comments or concerns regarding the telehospitalist service?

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End of Block: Block 3