

# Feedback form- Telehospitalist IC Staff

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Start of Block: Block 2

So far, how satisfied or dissatisfied are you with the Telehospitalist service in Tomah?

- Very satisfied (6)
  - Somewhat satisfied (7)
  - Neither satisfied nor dissatisfied (8)
  - Somewhat dissatisfied (9)
  - Very dissatisfied (10)
- 

Please select your level of the agreement with the following statement:  
"The Telehospitalist has provided a valuable service."

- Strongly agree (1)
  - Agree (2)
  - Neither agree nor disagree (3)
  - Disagree (4)
  - Strongly disagree (5)
-

It was easy to contact the appropriate bedside clinical providers (NPs and PAs).

- Strongly agree (13)
  - Somewhat agree (14)
  - Neither agree nor disagree (15)
  - Somewhat disagree (16)
  - Strongly disagree (17)
- 

Did you encounter problems with the technology and/or connectivity?

- Yes (1)
  - No (2)
- 

*Display This Question:*

*If Did you encounter problems with the technology and/or connectivity? = Yes*

Were you able to troubleshoot those problems in a timely manner?

- Yes (1)
  - No (2)
- 

*Display This Question:*

*If Did you encounter problems with the technology and/or connectivity? = Yes*

Was there a back-up plan for connectivity/ technology issues?

- Yes (1)
- No (2)

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*Display This Question:*

*If Was there a back-up plan for connectivity/ technology issues? = Yes*

Can you tell us more about the back-up plan? How did it work?

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End of Block: Block 2

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Start of Block: Block 4

My interactions with patients as a Telehospitalist have been...

- Always positive (1)
- Mostly positive (2)
- Neither positive nor negative (3)
- Mostly negative (4)
- Always negative (5)

*Skip To: Q10 If My interactions with patients as a Telehospitalist have been... = Neither positive nor negative*

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Please expand on why interactions with patients have been positive or negative. (Optional)

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My interactions with patients' family / next of kin as a Telehospitalist has been...

- Always positive (11)
- Mostly positive (12)
- Neither positive nor negative (14)
- Mostly negative (15)
- Always negative (17)

*Skip To: Q12 If The impact of the Telehospitalist service on the interactions with patients' families/ next of kin h = Neither positive nor negative*

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Please expand on why interactions with family / next of kin has been positive or negative.  
(Optional)

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My interactions with local staff at Tomah have been...

- Always positive (1)
- Mostly positive (2)
- Neither positive nor negative (3)
- Mostly negative (4)
- Always negative (5)

*Skip To: Q14 If My interactions with local staff at Tomah have been... = Neither positive nor negative*

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Please expand on why interactions with local staff at Tomah have been positive or negative.  
(Optional)

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Differences in culture and practices have been a challenge to telehospitalist integration.

- Strongly agree (11)
- Somewhat agree (12)
- Neither agree nor disagree (13)
- Somewhat disagree (14)
- Strongly disagree (15)

End of Block: Block 4

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Start of Block: Block 3

I'm confident in my abilities to make accurate diagnoses using telemedicine.

- Strongly agree (13)
  - Somewhat agree (14)
  - Neither agree nor disagree (15)
  - Somewhat disagree (16)
  - Strongly disagree (17)
-

The quality of care provided was as good as if the service would have been provided face-to-face.

- Strongly agree (16)
  - Somewhat agree (17)
  - Neither agree nor disagree (18)
  - Somewhat disagree (19)
  - Strongly disagree (20)
- 

I worry more about liability issues when practicing via telemedicine.

- Strongly agree (13)
- Somewhat agree (14)
- Neither agree nor disagree (15)
- Somewhat disagree (16)
- Strongly disagree (17)

**End of Block: Block 3**

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**Start of Block: Block 3**

Complete the following sentence: "I expect Tomah clinical providers (NPs/PAs) to..."

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Complete the following sentence: "I expect Tomah nurses to..."

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NPs and PAs have met my expectations.

- Strongly agree (1)
  - Somewhat agree (2)
  - Neither agree nor disagree (3)
  - Somewhat disagree (4)
  - Strongly disagree (5)
- 

Nurses at Tomah have met my expectations.

- Strongly agree (1)
  - Somewhat agree (2)
  - Neither agree nor disagree (3)
  - Somewhat disagree (4)
  - Strongly disagree (5)
-

From your perspective, do you see this telehospitalist program as a sustainable model?

- Definitely yes (11)
  - Probably yes (12)
  - Might or might not (13)
  - Probably not (14)
  - Definitely not (15)
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From your perspective, what will be the most important factors to make it sustainable?

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Do you have any other comments or concerns regarding the telehospitalist service?

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Overall how would you rate your experience with the telehospitalist service?

- Excellent (13)
- Good (14)
- Average (15)
- Poor (16)
- Terrible (17)

End of Block: Block 3

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Start of Block: Block 4



Would you like to be contacted to participate on a short phone interview to discuss more about your experience with the telehospitalist program? This phone call will be conducted by one of our qualitative researchers and your feedback will be confidential. If you select Yes, You will be redirected to a different page to provide your contact information.

Yes (1)

No (2)

End of Block: Block 4

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