

## Appendix F

Table F. Applying Shared Mental Model (SMM) properties to inform a team-based, patient-centered decision process for determining hospital discharge readiness

SMM Properties	Process Question	Targeted Exploration Question
Teams' assessment of discharge readiness	Does our team think the patient is <i>ready</i> to discharge?	<ul style="list-style-type: none"> <li>• Is the patient medically ready?</li> <li>• Does the patient need support at home or higher level of post-acute care?</li> <li>• Does the patient need additional education?</li> <li>• Did our team communicate well when preparing the patient for discharge?</li> <li>• How frequently does our team discharge patients with low readiness?</li> </ul>
Team convergence	Do we all <i>agree</i> the patient is ready to discharge?	<ul style="list-style-type: none"> <li>• Is there information that not all the team members know?</li> <li>• Would having that information change the plan of care?</li> <li>• Do we have the right team members on the team?</li> <li>• Who is the expert (or could be) about the content of disagreement?</li> <li>• Did we work as a team to discharge the patient?</li> <li>• How frequently does misalignment among the team occur?</li> </ul>
Team-patient convergence	Does our teams' assessment of discharge readiness <i>match</i> the patient's perceptions?	<ul style="list-style-type: none"> <li>• Does the patient think they are more or less ready to discharge compared to the team?</li> <li>• Is there information that the team and/or patient might not know?</li> <li>• If able, are we including the patient's caregiver in the conversation?</li> <li>• Has the team explained clearly the potential options for plan of care and tradeoffs between them?</li> <li>• Are we taking patient's literacy and language preferences into consideration?</li> <li>• How frequently does misalignment with the patient occur?</li> </ul>