

SAMPLE USER AGREEMENT

GASTROENTEROLOGY ASSOCIATES, LLC

1 MAIN STREET, Chicago, IL 60601 (555) 555-5555

Gastroenterology Associates, LLC User Agreement for Patient Portal

Gastroenterology Associates, LLC is pleased to grant you a limited license to access the Patient Portal (“site”) for your personal information purposes and private use. The site offers secure viewing for patients who wish to view part of their medical records. Please note that the information available on the site does not constitute your complete medical record. If you would like to request a copy of your complete medical record, please contact our office. By agreeing to access and use the site, you must agree to the conditions in this agreement form (the “agreement”) and to the Gastroenterology Associates, LLC Terms of Use (“our terms of use”).

How to Access and Use the Site:

Once this agreement is reviewed and signed by you, you will receive a user name and password, which will be provided to you in person. Access to the site is an optional service. Information available from the site may include, but is not limited to: your laboratory and other test results; your medication list; your medical issues list (problem list); your allergies; and summaries from your appointments. All of the Medical Information available on the site may contain errors and omissions. We reserve the right to correct errors or omissions without prior notice. If you feel there is an error in your Medical Information, you should initiate an amendment request to your provider. Information you provide through the site may be made part of your permanent medical record.

Protecting Your Medical Information and Risks:

The Medical Information that is provided from the site to your Device is encrypted using industry security standards for web-based communications. To gain access to the site in order to retrieve Medical Information you must use your assigned patient specific username and password. You are responsible for ensuring that your username and password are kept private and confidential. Please select passwords that are complex (passwords of at least 6 characters, including a combination of upper and lower-case letters, numbers and special characters). You should change your password regularly and you should not cache or otherwise save your username and password on any Device. In no event should you share your username and password with a third party or allow another person to access the site using your username and password. Please notify your provider if you have any reason to believe that your username or password has been lost, compromised, or misused in any way. You are fully and solely responsible for any and all use of the site using your username and password.

You are fully and solely responsible for ensuring the privacy and security of any information extracted from the site including, but not limited to, print outs, downloads, and screen shots. Please only access the site from trusted and private Devices. Many Devices, including employer-provided Devices or other public Devices, are attached to networks capable of catching the results of web-based communications and could compromise the privacy of your Medical Information.

Email Communications may be used as a means to direct you to the site as new information is available. **Please make sure we have your correct email address and inform us if it changes.** PLEASE DO NOT RESPOND TO THESE EMAILS AS THEY ARE NOT MONITORED. ADDITIONALLY, PLEASE DO NOT PROVIDE ANY HEALTH INFORMATION, CONFIDENTIAL INFORMATION ABOUT YOURSELF, YOUR FAMILY, OR OTHERS KNOWN TO YOU VIA E-MAIL, AS E-MAIL COMMUNICATION CAN BE INTERCEPTED IN TRANSMISSION OR MISDIRECTED.

THIS SITE SHOULD NOT BE USED FOR MEDICAL EMERGENCIES. ALWAYS DIAL 911 IN THE CASE OF AN EMERGENCY

Conditions of Accessing and Using the Site:

When you log in to the site for the first time, you will be asked to read and consent to our Terms of Use for the site. Please read our Terms of Use carefully. You will not be granted access to the site without acknowledging that you have read our Terms of Use and agreeing to comply with the terms by clicking the “I Agree” button on the log in page. If you have any questions we will gladly provide you with more information. If you do not accept the Terms of Use, please exit the site and notify the practice that provided you with your username and password so that your access to the site can be deactivated.

Entire Agreement

This Agreement (including our Terms of Use) constitutes the entire agreement between you and Gastroenterology Associates, LLC and its affiliates with respect to the subject matter herein and supersedes any and all prior or contemporaneous oral or written agreements. By signing this Agreement (including Terms of Use) you are certifying that you accept the conditions for using the site and you are authorizing your Medical Information to be published to the site for your private use in partnering with Gastroenterology Associates, LLC in your healthcare.

Patient/Authorized Representative Acknowledgement:

Email Address

Signature

Date

Welcome to Gastroenterology Associates, LLC Medical Group's Patient Portal

We are pleased you have chosen to use the Patient Portal to communicate secure and confidential information regarding your healthcare.

Taking a few minutes to register will give you access to valuable information and services provided in a secure and confidential manner. Once registered and logged in you will be able to:

- View Lab results
- Refill prescriptions
- View upcoming appointments
- Update your personal information
- Print useful paperwork and forms

The Patient Portal is **NOT** intended to replace an office visit or urgent matter.

In the event of a Medical Emergency call 911.

For any urgent medical matters that are NOT life threatening please contact us at 555-555-5555 during office hours, Monday-Friday 9:00am-4:45pm.

DISCLAIMER

This SAMPLE USER AGREEMENT is provided for general informational and educational purposes only, and is not intended to replace the counsel of a licensed attorney. Although every effort has been made to ensure that the information presented is helpful, explanations of legal principles have been simplified to present material in an easier to understand format. Before taking any action based upon this information, you should consult with the appropriate legal professionals or licensed attorneys.

The New Gastroenterologist and its affiliates and contributors, shall have neither liability nor responsibility to any person or entity with respect to any loss or damage caused or alleged to be caused, directly or indirectly, by the information contained in this SAMPLE USER AGREEMENT.