

Appendix: Hospitalist Results Manager Satisfaction Survey

1. During the study, about how many times per week did you access Results Manager (RM) in LMR to track results that were pending at hospital discharge?
 - a. Never
 - b. 1-2 times/week
 - c. 3-4 times/week
 - d. 5-7 times/week
 - e. >7 times/week

2. During the study, did you use RM in the outpatient setting to track results for outpatients?
 - a. Yes
 - b. No
 - c. I don't see outpatients

How strongly do you agree with the following statements?					
	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
3. There were too many results on patients that were not mine in my RM queue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. There were too many results that were not clinically important in my RM queue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. RM did not fit into my daily workflow	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. I had too little time to use RM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. RM is difficult to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. I had difficulty accessing RM for technical reasons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. I often forgot to use RM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. What types of post-discharge test results should an ideal test result management system track?
 - a. Abnormal test results only. Normal test results should be discarded automatically
 - b. All test results, whether they are normal or abnormal
 - c. All abnormal test results PLUS those designated by clinicians for tracking

How strongly do you agree with the following statements?					
	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
11. An ideally designed electronic results management system would be valuable for capturing pending results at the time of discharge.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Please comment on what other strategies you would employ to improve follow-up of results that return after hospital discharge.