**APPENDIX 1**

1. Coordination of care question From Chief of Medicine (COM) survey:

**In the past month**, how would you rate the following aspects of the coordination of patient care?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Poor  =1 | Fair  =2 | Good  =3 | Very Good  =4 | Excellent  =5 | Don’t Know/ No Opinion  = -1 |
| Between physicians |  |  |  |  |  |  |
| Between nurses |  |  |  |  |  |  |
| Between physicians and nurses |  |  |  |  |  |  |
| At transfer to and from MICU |  |  |  |  |  |  |
| With other VA inpatient services (e.g., surgery, psychiatry) |  |  |  |  |  |  |
| With pharmacy services |  |  |  |  |  |  |
| With social work services |  |  |  |  |  |  |
| **Inpatient Coordination Overall\*** |  |  |  |  |  |  |

**\* Used for analyses in this paper.**

1. Coordination of care questions from Nurse Manager (NM) survey:
2. Thinking about your experiences during the past month, how would you rate the following aspects of the coordination of patient care **during the inpatient stay** on your inpatient medicine unit?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Poor  =1 | Fair  =2 | Good  =3 | Very Good  =4 | Excellent  =5 | Not Applicable  =0 | Don’t Know/ No Opinion  = -1 |
| 1. Between physicians at admission |  |  |  |  |  |  |  |
| 1. Between nurses at admission |  |  |  |  |  |  |  |
| 1. Between physicians and nurses during the inpatient stay |  |  |  |  |  |  |  |
| 1. Between nurses during the inpatient stay |  |  |  |  |  |  |  |
| 1. Between medicine physicians during the inpatient stay |  |  |  |  |  |  |  |
| 1. Between medicine physicians and other inpatient consulting services (e.g., surgery, psychiatry) |  |  |  |  |  |  |  |
| 1. At transfer to and from the MICU |  |  |  |  |  |  |  |
| 1. With pharmacy services |  |  |  |  |  |  |  |
| 1. With social work services |  |  |  |  |  |  |  |
| 1. **Inpatient coordination Overall\*** |  |  |  |  |  |  |  |

**\* Used for analyses in this paper.**

1. Thinking about your experiences during the past month, how would you rate the following aspects of the coordination of patient care **related to the discharge process** on your inpatient **medicine** unit?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Poor  =1 | Fair  =2 | Good  =3 | Very Good  =4 | Excellent  =5 | Not Applicable  =0 | Don’t Know/ No Opinion  = -1 |
| a. Between physicians and patient/family |  |  |  |  |  |  |  |
| b. Between other staff and patient/family |  |  |  |  |  |  |  |
| c. Between inpatient medicine and primary care |  |  |  |  |  |  |  |
| d. Between inpatient medicine and specialty care |  |  |  |  |  |  |  |
| e. Between inpatient medicine and skilled nursing or rehab care (e.g. VA community living centers, skilled or intermediate facilities) |  |  |  |  |  |  |  |
| f. With pharmacy services |  |  |  |  |  |  |  |
| g. With social work services |  |  |  |  |  |  |  |
| **h. Discharge coordination overall \*** |  |  |  |  |  |  |  |

**\* Used for analyses in this paper.**