

# CARE OF THE UNSTABLE PATIENT SURVEY

## INTRODUCTION

The goal of this survey is to better understand the relationship between interns and residents of various services with the rapid response team in caring for unstable patients at **Moffitt-Long Hospital**. This survey will take approximately 5 minutes to complete.

This survey is anonymous, and your answers to the survey will be kept strictly confidential. Please answer the questions openly and honestly.

By completing this survey, you are indicating your consent to participate. We appreciate you taking time to provide us with valuable feedback for this important quality improvement project. If you have any questions about the content or purpose of this survey, please contact Brad Butcher, M.D. of the Division of Hospital Medicine at [brad.butcher@ucsf.edu](mailto:brad.butcher@ucsf.edu).

## I. DEMOGRAPHICS

1. In what department are you an intern or resident?  
(e.g., internal medicine, general surgery, orthopaedic surgery, etc.) \_\_\_\_\_
2. In what year of post-graduate training are you? \_\_\_\_\_
3. What is your gender? \_\_\_\_\_
4. Did you have exposure to rapid response teams in medical school? \_\_\_\_\_

## II. INTERACTING WITH THE RAPID RESPONSE TEAM

5. Excluding peripheral IV placement, has the rapid response team ever been involved in the care of one of your patients at Moffitt-Long Hospital?  
 Yes  
 No

If you answered "yes" to question 5, please answer the following two questions; if you answered "no," please continue with question 8.

6. Excluding peripheral IV placement, have you ever initiated a call to the rapid response team at Moffitt-Long Hospital yourself?  
 Yes  
 No
7. Excluding peripheral IV placement, how many times has the rapid response team been called, either by yourself **OR** the patient's nurse, to assist in the care of one of your patients in the past **3 months** at **Moffitt-Long Hospital**?  
 None  
 1 time  
 2-5 times  
 5-10 times  
 > 10 times

		<b>Strongly disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
8.	I feel comfortable managing an unstable patient without the assistance of the rapid response team.					
9.	I know the objective criteria for calling the rapid response team.					
10.	I am willing to call the rapid response team if I require assistance in managing an unstable patient.					
11.	I have been discouraged from calling the rapid response team by a supervising resident.					
12.	I have been discouraged from calling the rapid response team by an attending.					
13.	Nurses caring for an unstable patient should always contact me prior to contacting the rapid response team.					
14.	If a nurse contacted the rapid response team prior to contacting me, I would be displeased.					

The following questions pertain to your specific interactions with the rapid response team in caring for patients. If you have never worked with the rapid response team, you may skip this section of questions and resume with the Comments section.

		<b>Strongly disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
15.	The rapid response team and I work together to make treatment decisions for unstable patients.					
16.	Contacting the rapid response team leads to the unnecessary transfer of some patients to the intensive care unit.					
17.	The presence of a rapid response team decreases my autonomy as a physician.					
18.	Working with the rapid response team in managing an unstable patient is a valuable educational experience.					
19.	I have fewer opportunities to care for unstable floor patients because of the rapid response team.					
20.	I feel less prepared to care for unstable floor patients because of the rapid response team.					
21.	The rapid response team improves the quality of care given to unstable floor patients.					
22.	The rapid response team increases the safety of inpatient care.					
23.	The rapid response team has helped prevent Code Blue activations on my patients.					
24.	Patients and their families should be allowed to initiate calls to the rapid response team.					
25.	If my family member were in the hospital, I would want them to be in a hospital that had a rapid response team.					

26.	Having a rapid response team at UCSF has contributed to my job satisfaction as an intern or resident.					
27.	I would not want to work at a hospital that did not have a rapid response team.					

**Comments:**

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***Thank you for your participation!***

If you have additional comments or questions, please do not hesitate to contact Brad Butcher, MD at [brad.butcher@ucsf.edu](mailto:brad.butcher@ucsf.edu)