**Appendix**

**ACU Relational Covenant (6G Emory University Hospital)**

Respect each other

Respect each other’s roles

Be sensitive to each other’s workload

Ask questions instead of making assumptions

Check your assumptions

Show care and concern for each other

Be responsible for your actions and behaviors

Hold persons accountable for their actions and behaviors

When tensions or conflict arise – go directly to the individual to resolve

When resolution cannot be reached – seek out consultation and support

Apologize when you know you have offended or hurt someone

Avoid gossip

Show appreciation and offer affirmation

Be aware of your tone when communicating

Model behavior you want to receive from others

Be open to offering help

Ask for help when you need it

Treat each other with kindness

Everyone is responsible for the care of each patient and family

Be positive – negativity breeds negativity – positivity breeds positivity

Respect each other’s differences

Trust each other

Be considerate of each other

Be available and visible

Be receptive to other’s suggestions and opinions

Be proactive – take initiative

Be responsible

Be clear about expectations and responsibilities