**Appendix:**

**Patient Interview Questionnaire**

(**Top portion to be filled out by Interviewer**)

Patient Name (Last, First):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Medical Record Number:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age:\_\_\_\_\_\_\_\_\_\_ Sex: M / F

Date of Admission:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date of Interview:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

LOS since admission:\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (please see Epic for calculation)

Number of Hospitalists on record as Attending (per Epic):\_\_\_\_\_\_\_\_\_\_\_\_\_

*Please read the following section to the patient prior to starting the interview:*

“The University of Chicago Medical Center’s Section of Hospital Medicine is currently performing a study that is attempting to evaluate hospitalized patient’s feelings and thoughts about having multiple hospitalists manage their care. With your permission, we would like to record your responses to the following questions. Your responses will be used to find common themes amongst patients – which we hope to use to develop a survey for further research. Some of your comments may be published in a future article about this subject. No identifying information (name, medical record, birth date, etc) will be published or used in any way to affect your current or future medical care. We are specifically interested in your thoughts on the changeover between your Hospitalist. Your interview will be digitally recorded using this hand-held digital recorder. All interviews will then be transcribed and analyzed for re-occurring themes.”

*After reading aloud the above description, please read the following definition of “What is a Hospitalist…?” to the patient. Following the reading of the below description, please ask if the patient has any questions regarding his/her participation in the study.*

“The Hospitalist is the main doctor who leads your care team during your hospital stay. Many people think of the hospitalist as their “primary doctor” while they are in the hospital. He/she is ***not*** the subspecialist who sees you for a specific disease (ie. cardiologist, pulmonologist, gastroenterologist).”

With this understanding in mind…

1. Were you aware that your hospitalist, or “main doctor” switched during your hospitalization?
2. If **YES** 🡪 When did you learn the switch was taking place?
   1. Who told you of this switch?
      1. Attempt to get the answer of who “exactly” told them and when (ie. before or after the transition)
   2. How did you feel when you learned about this change? (🡪 go to #4 following response)
3. If **NO** 🡪 How do you feel now that you have learned about this change
   1. Do you have any further thoughts about this change? (🡪 go to #4 following response)
4. Are you concerned about this change in your care?
   1. Were there any fears or concerns?
5. Was there anything about the change or how people handled it that made it easier for you?
   1. Did anything make it harder?
6. How do you feel the transition is going?
   1. Have any problems come up with the transition?
   2. Have any good things happened because of the transition?
7. Have you had experiences in the past with changes in doctors or other medical staff you’d like to tell me about?
   1. Based on answer, ask: Can you tell me about transition experiences that were better/worse?
8. How and when do you think patients should be told about the transition of their head doctor?
9. Are there any other questions I should ask you about change or your experience here in the hospital?