

# Reduction of 30-Day Postdischarge Hospital Readmission or Emergency Department (ED) Visit Rates in High-Risk Elderly Medical Patients Through Delivery of a Targeted Care Bundle

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**RATIONALE:** Care coordination has shown inconsistent results as a mechanism to reduce hospital readmission and postdischarge emergency department (ED) visit rates.

**OBJECTIVE:** To assess the impact of a supplemental care bundle targeting high-risk elderly inpatients implemented by hospital-based staff compared to usual care on a composite outcome of hospital readmission and/or ED visitation at 30 and 60 days following discharge.

**PATIENTS/METHODS:** Randomized controlled pilot study in 41 medical inpatients predisposed to unplanned readmission or postdischarge ED visitation, conducted at Baylor University Medical Center. The intervention group care bundle consisted of medication counseling/reconciliation by a clinical pharmacist (CP), condition specific education/enhanced discharge planning by a care coordinator (CC), and phone follow-up.

**RESULTS:** Groups had similar baseline characteristics. Intervention group readmission/ED visit rates were reduced at 30 days compared to the control group (10.0% versus 38.1%,  $P = 0.04$ ), but not at 60 days (30.0% versus 42.9%,  $P = 0.52$ ). For those patients who had a readmission/postdischarge ED visit, the time interval to this event was longer in the intervention group compared to usual care (36.2 versus 15.7 days,  $P = 0.05$ ). Study power was insufficient to reliably compare the effects of the intervention on lengths of index hospital stay between groups.

**CONCLUSIONS:** A targeted care bundle delivered to high-risk elderly inpatients decreased unplanned acute health care utilization up to 30 days following discharge. Dissipation of this effect by 60 days postdischarge defines reasonable expectations for analogous hospital-based educational interventions. Further research is needed regarding the impacts of similar care bundles in larger populations across a variety of inpatient settings. *Journal of Hospital Medicine* 2009;4:211–218. © 2009 Society of Hospital Medicine.

**KEYWORDS:** care coordination, discharge planning, elderly care, hospital readmission, transitional care.

Elderly patients (aged 65 years and older) consume a disproportionate amount of acute health care resources, composing up to 20% of emergency department (ED) visits,<sup>1,2</sup> having a 2-fold to 5-fold increase in likelihood of hospital admission,<sup>1</sup> and frequently incurring lengths of hospital stay (LOS) approximately 15% higher than the national averages.<sup>3</sup> In addition, they are at increased risk for hospital readmission in the 90-day interval following hospital discharge.<sup>1,4,5</sup> Specific risk factors for readmission include age above 80 years, discharge within the previous 30 days, the presence of 3 or more comorbid diagnoses, use of 5 or more prescription medications, difficulty with at least 1 activity of daily living (ADL), and lack of discharge education.<sup>6</sup> These risk factors can translate into adverse drug events,<sup>7–9</sup> exacer-

bations of chronic diseases,<sup>10</sup> or functional decline<sup>4,5</sup> that can trigger ED visits or hospital readmission.

Hospital-based care coordination—defined as a multidisciplinary interaction between inpatients and providers that focuses on education, communication, and discharge planning with the primary aim of improving outcomes—has demonstrated inconsistent results as a mechanism to reduce LOS, postdischarge ED visits, or hospital readmission rates. While disease-specific care coordination programs for congestive heart failure and chronic obstructive pulmonary disease have been effective in reducing rehospitalization rates,<sup>10–15</sup> the benefits of comprehensive care coordination for elderly general medical inpatients with a broader range of diagnoses are less clear. In a group of 750 elderly patients

with 1 of 11 common inpatient diagnoses (such as stroke or hip fracture) likely to ultimately require a high level of home support, Coleman et al.<sup>16</sup> found that a structured transitional care program centered on a personal coach decreased rehospitalization rates at 30 and 90 days. Preen et al.<sup>17</sup> found improved patient involvement and perceived quality of life with care coordination focused on discharge planning, but no impact on LOS. Likewise, a recent meta-analysis<sup>18</sup> failed to demonstrate statistically significant differences in mortality, LOS, or readmission rates in hospitalized patients who received intensive care coordination versus usual care; however, variation in the components of the care coordination intervention and reported outcomes restricted the ability to pool data in this study.

Care coordination programs demonstrating efficacy in reducing health care utilization in elderly medical patients have generally included an outpatient transitional component with out-of-hospital postacute care visits by health care personnel such as a nurse, pharmacist, or physician.<sup>19–23</sup> These offsite interventions generate additional expenses and resource demands that may not be practical for smaller hospitals to implement.<sup>24,25</sup> In contrast, hospital-based care coordination programs have clear ownership and thus may be more practical to disseminate. Individual elements of hospital-based care coordination such as pharmacist counseling, discharge education, and telephone follow-up have been shown to reduce ED visitation and readmission rates in high-risk elderly patients. Less information is available regarding the impact of these interventions delivered in an aggregate bundle by hospital staff in the absence of bridging transitional visits.<sup>26–29</sup>

The objective of this pilot study was to determine whether a supplemental elderly care bundle, targeted to high-risk inpatients by hospital staff as an enhancement to existing care coordination, would affect postdischarge readmission and ED visit rates. The intervention was designed to capitalize on existing resources, and focused specifically on elderly inpatients who were hospitalized with diagnoses commonly encountered in a general medical unit and predisposed to recidivism.

## Patients and Methods

### Patient Selection and Enrollment

The screening population consisted of elderly patients admitted to 1 of 2 hospital-medicine groups (MedProvider Inpatient Care Unit or Texas Primary Care) at the 900-bed Baylor University Medical Center (BUMC, Dallas, TX) between March and June 2007 with a diagnosis likely to fall within 1 of 20 frequent Medicare medical diagnosis reimbursement groups (DRGs) at BUMC, as listed in Table 1. Study personnel performed daily chart review to establish eligibility criteria, which included age  $\geq 70$  years, use of  $\geq 5$  medications regularly,  $\geq 3$  chronic comorbid conditions, requirement for assistance with  $\geq 1$  ADL, and preadmission residence at home or assisted living with a reasonable ex-

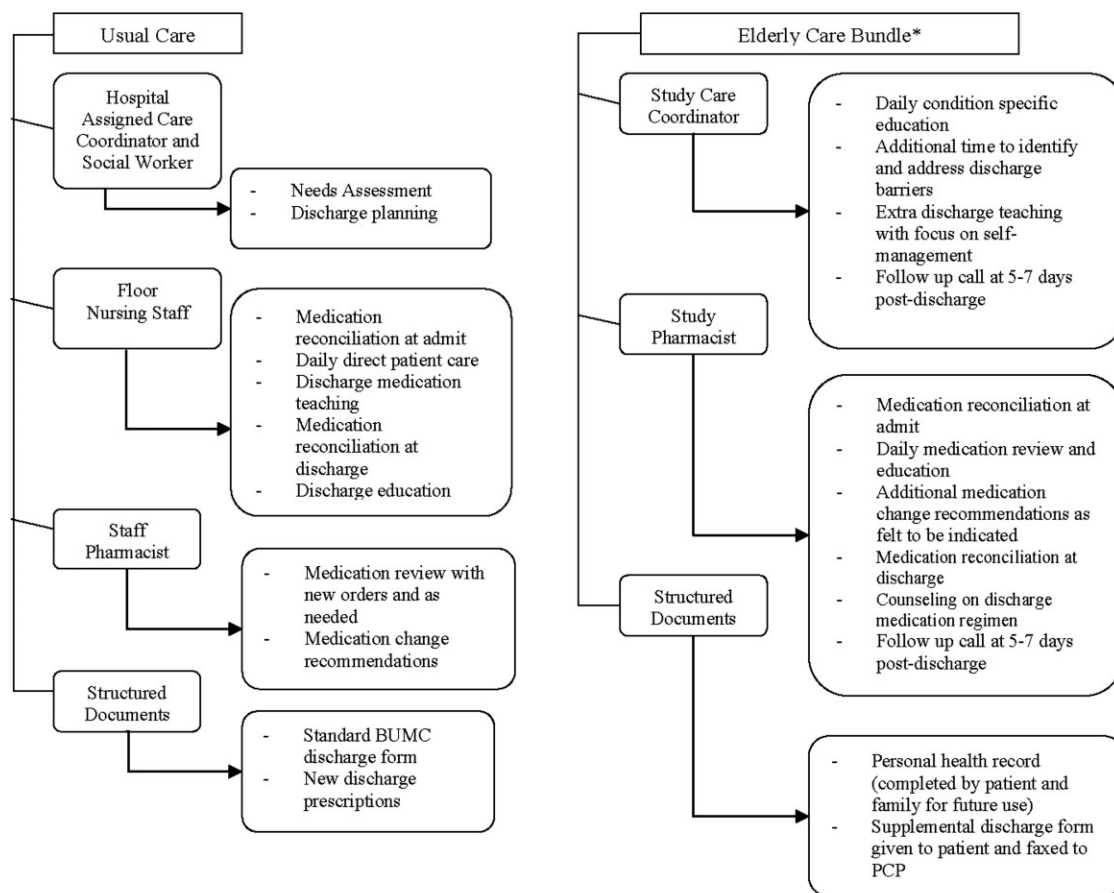
**TABLE 1. Twenty Common Medical DRGs in Patients  $\geq 65$  at Baylor University Medical Center**

DRG	DRG Name
127	Heart failure and shock
14	Intracranial hemorrhage or cerebral infarction
89	Simple pneumonia/pleurisy
416	Septicemia
316	Renal failure
182	Esophagitis/gastroenterological/miscellaneous digestive disorders with complications
174	Gastrointestinal hemorrhage with complications
88	Chronic obstructive pulmonary disease
320	Kidney/urinary tract infection with complications
144	Other circulatory diagnoses with complications
138	Arrhythmia/conduction disorders with complications
277	Cellulitis with complications
124	Circulatory disorders except acute myocardial infarction with cardiac catheterization and complex diagnosis
430	Psychoses
188	Other digestive diagnoses with complications
395	Red blood cell disorders
79	Respiratory infections and inflammations with complications
524	Transient ischemia
143	Chest pain
141	Syncope and collapse with complications

NOTE: Listed in order of frequency. Data from first quarter 2006.

pectation of disposition back to that domicile. These criteria were based on factors found in the literature to be associated with extended LOS and postdischarge readmission/ED visit events.<sup>5,6,30–32</sup> Potential enrollees needed to be conversant in English (a multilingual staff was not feasible due to limited resources for this pilot project) and have reliable phone contact, or have a proxy caregiver who could speak English and be reached by phone. Predefined exclusion criteria were admission primarily for a surgical procedure, terminal diagnosis with life expectancy  $\leq 6$  months, residence in a long-term care facility (long-term acute care [LTAC], skilled nursing facility [SNF], or nursing home) prior to hospitalization with anticipated discharge back to that facility, and patient/family refusal to participate. Additionally, with an average LOS between 5 and 6 days in BUMC's Medicare population for the DRGs of interest, it was felt that the effects of the care bundle intervention would be obscured unless initiated early in the hospitalization. Thus, patients who could not be enrolled within 72 hours following admission were subsequently excluded. The Baylor Health Care System (BHCS) Institutional Review Board (IRB) approved this study, and written informed consent was obtained from all patients or their surrogates.

Patients meeting eligibility criteria were approached within 72 hours of admission for study participation. After consent and enrollment, patients were randomized to intervention or usual care arms in permuted blocks of 8 via a random number generator and sealed opaque envelopes.



\*Patients in the intervention arm received usual care from hospital staff care coordinators and pharmacists plus the Elderly Care Bundle.

**FIGURE 1.** Components of the supplemental care bundle targeted to high-risk elderly patients versus usual care at Baylor University Medical Center. Patients in the intervention group received usual care from hospital staff independent of the study team; the supplemental care bundle was delivered by the study CCs and CPs as an enhancement to usual care.

Nursing and care coordination staff providing usual care to patients (independent of the research team) were blinded to the treatment group status of enrollees; trial design precluded blinding of study personnel and patients.

### Delivery of the Supplemental Care Bundle

Starting no later than 24 hours after enrollment and continuing up to 1 week following hospital discharge, intervention group patients received a targeted care bundle provided by 1 of 3 care coordinators (CCs) and 1 of 4 clinical pharmacists (CPs) working with the study team. The care bundle was designed as an intensive patient-centered educational program that would augment BUMC's existing care coordination processes (delivered to all patients regardless of study participation); specific elements are displayed in Figure 1. Study CCs saw patients daily throughout their hospital stay, and instructed patients on specific health condi-

tions, with an emphasis on optimizing home self-care and contingency plans if problems arose. CP visits focused on medication reconciliation and education regarding any new agents started during the hospitalization. The personal health record (PHR) provided a tool to engage patients in self-care, and as discussed by Coleman et al.,<sup>7,16,33</sup> promoted information transfer from the hospital to outpatient settings. During the postdischarge phone call, CCs followed a basic script to confirm receipt of medical equipment, medications, home health arrangements, and scheduling of follow-up appointments. They also used this contact as an opportunity to reinforce patient education on managing their conditions. CPs reviewed medication use (type, schedule, dose), and spoke with patients about any symptoms they may have experienced as medication side effects. If indicated based on their phone discussions, both CCs and CPs could recommend an action plan to the patient.

The study CCs and CPs were existing hospital staff and performed their research activities in addition to their usual duties. Study CCs were highly experienced (averaging  $\geq 8$  years of inpatient floor nursing plus  $\geq 10$  years as CCs) and all had advanced nursing certifications (ACM, BSN, or MSN). The CPs were upper-level pharmacy residents completing their inpatient clinical rotations. Additional training for both study CCs and CPs was limited to a series of 3 meetings (each 45 minutes in duration) regarding the intent and delivery of the supplemental care bundle, including use of study forms.

At the time of the trial, the particular CCs and CPs chosen to deliver the supplemental care bundle had work assignments ensuring that crossover between intervention and usual care groups would not occur. For example, 1 of the study CCs normally covered a surgical floor such that her normal scope of responsibilities would not influence the medical patients in the study (their baseline care coordination was provided by nonstudy personnel). Medication reconciliation and medication education is generally performed by floor nursing staff rather than CPs at BUMC.

### Data Collection and Outcomes Measurement

Following enrollment, demographic information and a basic medical history were documented by research staff. Inaccuracies in medication lists discovered by pharmacists during the medication reconciliation process were entered directly into the universal medication list on the hospital chart. CPs also kept a log of the medication education given to patients (and recommendations for changes to patients' regimens given to physicians) throughout their hospital stay. Study CCs recorded their assessments of patient needs and associated responses. Furthermore, the research team CC prepared an enhanced discharge form that was given to intervention patients in addition to BUMC's standard form. Data on LOS, illness severity (APR-DRGs), and unplanned hospital readmission or ED visitation at 30 and 60 days post-discharge were collected via BUMC's electronic reporting systems. All patient follow-up was completed as of September 1, 2007.

### Statistical Analyses

Resource and time constraints necessitated a sample size that would allow implementation of the intervention despite a limited number of study CCs and pharmacists. To accommodate these conditions while still generating pilot data, an a priori decision was made to enroll up to 80 patients. Continuous data variables were normally distributed. Differences between groups for continuous variables were assessed with the Student *t*-test; differences in proportions between groups were compared with Fisher's exact tests. Time to readmission events between the groups were evaluated in a post hoc manner using the log-rank test. Data were analyzed using Prism version 5 for Windows (GraphPad Software, Inc., San Diego, CA) and SPSS version 15 for Windows

**TABLE 2. Elderly Care Bundle Pilot Study: Baseline Patient Characteristics**

	Control (n = 21)	Intervention (n = 20)	P Value
Age in years (mean $\pm$ SD)	79.8 $\pm$ 5.6	77.2 $\pm$ 5.3	0.14
Males, n (%)	8 (38)	3 (15)	0.10
Females, n (%)	13 (62)	17 (85)	0.10
Race, n (%)			
African-American	3 (14)	5 (25)	0.45
Asian	0 (0)	1 (5)	0.49
Caucasian	17 (81)	14 (70)	0.48
Hispanic	1 (5)	0	1.0
Preadmission living status, n (%)			
Alone	6 (29)	4 (20)	0.72
With spouse or other family	11 (52)	15 (75)	0.20
Assisted living	4 (19)	1 (5)	0.34
Inpatient medications (mean $\pm$ SD)	11 $\pm$ 3	12 $\pm$ 5	0.18
Charlson score (mean, $\pm$ SD)	3.2 $\pm$ 1.3	3.7 $\pm$ 1.1	0.21
% with APR DRG severity rating $\geq 3$	57.5	83.3	0.12
% with APR DRG mortality rating $\geq 3$	20.0	55.6	0.07
Primary admission diagnoses (n cases, in order of frequency)	3 pneumonia	3 pneumonia	
	3 CHF	3 syncope	
	2 syncope	2 CHF	
	2 COPD	2 COPD	
	2 cellulitis	2 cellulitis	
	2 GI disorder (nonbleed)	2 GI disorder (nonbleed)	
	2 GI bleed	1 GI bleed	
	2 UTI	1 atrial fibrillation	
	1 atrial fibrillation	1 encephalopathy	
	1 stroke	1 TIA	
	1 renal failure	1 renal failure	
		1 volume depletion	

(SPSS Inc., Chicago, IL). *P* values < 0.05 were considered statistically significant.

### Results

The final sample size for this pilot was small, with 41 total patients (21 controls, 20 interventions). The main reason for enrollment failure of patients meeting study criteria was an inability to obtain informed consent. Sixty patients declined participation after being approached, and another 56 patients were unable to give their informed consent due to impairments (poor cognition, medication induced sedation, severity of illness) with lack of an available proxy to give written consent during the 72-hour postadmission recruitment window. There were no statistically significant differences in the baseline characteristics of the intervention and control groups (Table 2). A similar proportion of patients (23% in the intervention, 15% in controls; *P* = 0.70) had



**TABLE 3. Elderly Care Bundle Pilot Study: Outcomes**

Outcome Measure	Control (n = 21)	Intervention (n = 20)	P Value
Length of stay for index hospitalization (days)*	4.7 ± 3.7	6.2 ± 4.1	†
0-30 day postdischarge readmissions/ED visits	8 (38%)	2 (10%)	0.03
31-60 day postdischarge readmissions/ED visits	1 (5%)	4 (20%)	0.18
Total postdischarge readmissions/ED visits at 60 days	9	6	0.52

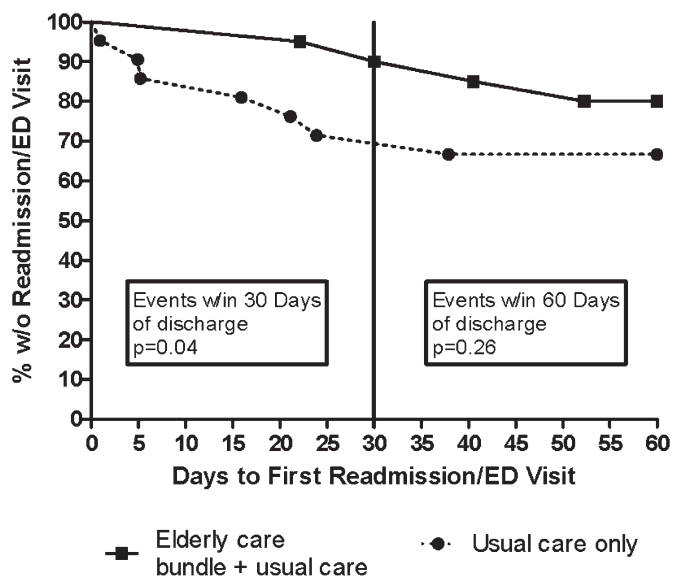
\*Removal of 1 outlying intervention patient with a 20-day hospitalization decreased mean LOS to 5.0 ± 2.9 days in this group.

†Insufficient power for statistical comparison.

preexisting diagnoses of dementia or depression. However, on APR-DRG measures relating to acuity of illness and mortality risk, patients in the intervention group trended toward higher severity (Table 2). Likewise, although it was not a statistically significant difference, 13 of 20 patients in the intervention group were taking medications from  $\geq 2$  drug classes commonly implicated in adverse drug events (warfarin, insulin, diuretics, sedating agents) as part of their discharge medication regimen compared to 10 of 21 patients in the control group.

Study outcomes are displayed in Table 3. Mean LOS is reported as a descriptive finding; there was insufficient power to compare this outcome statistically between groups. The majority of patients were discharged to home. A similar proportion of patients in the intervention (20%) and control groups (22%) who had lived at home immediately prior to admission were discharged from the hospital to skilled care facilities ( $P = 0.87$ ). The number of readmissions/ED visits (taken as a composite measure of unplanned healthcare utilization) within 30 days of discharge was lower in the intervention group; by 60 days, there was no longer a statistically significant difference in readmission/ED visit rates between groups. For those patients who had a readmission or ED visit following hospital discharge, the intervention group had a longer time interval to first event compared to controls (36.2 versus 15.7 days,  $P = 0.05$ ). Of the patients discharged to skilled care, 1 in the intervention group (at 53 days) and 1 in the control group (at 16 days) had a readmission/ED visit event. Figure 2 shows time-to-first readmission or ED visit event curves at 30 and 60 days for both intervention and control groups. For patients who had a readmission/ED visit event, LOS for this episode was  $2.2 \pm 2.1$  days in controls and  $3.7 \pm 2.1$  days in the intervention group (insufficient power for statistical comparison). The study's small sample size prevented development of a meaningful regression model.

Resource utilization and the specifics of patient-study personnel interaction associated with the intervention were tracked. Research assistants spent an average of 50 minutes daily screening charts for potential candidates. For the 20 patients who received the supplemental elderly care bundle, study CCs averaged 20 to 25 minutes per patient daily of additional time counseling patients and families, identifying and attending to discharge barriers, filling out documenta-



**FIGURE 2.** Time to event analysis for first readmission/ED visit in usual care and control groups. The statistically significant difference in the curves at 30 days is no longer present 60 days postdischarge, consistent with a short-term effect from a hospital-based educational intervention.

tion, and faxing the supplemental study discharge form to the patient's primary care physician. Any residual home care needs or issues unresolved at discharge were addressed with the patient in the 5 to 7 day follow-up phone call. Similarly, study CPs expended approximately 20 minutes daily per patient providing medication education, reconciliation, and optimization of drug therapy. Study pharmacists recommended a change to the medication regimens of 10 patients in the intervention group; physicians acted upon these recommendations for 7 of the patients. The changes included dosage adjustment, discontinuation of medications due to possible drug interaction or duplication of drugs with the same pharmacologic effect, and addition of medications as indicated by patient condition or to reconcile with patients' at-home medication regimens. Patients contacted via phone by the study pharmacist within 1 week after discharge were able to describe proper use of new medications started in

the hospital and confirm that they obtained or had the means to obtain the prescribed drugs.

## Discussion

This pilot study examined the effects of a supplemental care bundle involving patient education and discharge planning delivered by hospital-based CCs and CPs on the rate of readmission/ED visitation in 41 elderly ( $\geq 70$  years of age) patients. The study was not adequately powered to detect an impact of the intervention on index LOS. The care bundle did lead to significantly fewer readmissions or ED visits 30 days postdischarge and appeared to increase the time interval to first unplanned readmission or ED visit compared to usual care. This effect was no longer present at 60 days postdischarge. Resource allocations and scope of duties for CCs and CPs (an average of 20 minutes per patient per day) related to delivering the intervention were realistic for broader implementation in the hospitalized elderly population at high risk for readmission or ED visitation following discharge.

Length of stay for the initial hospitalization associated with the care bundle was an original outcome of interest to the study team. However, with the final enrollment of 41 patients and a power of 0.8, the between group difference would have needed to be  $\geq 2.6$  days to be statistically significant. It is likely that any change in LOS related to the care bundle would be much smaller, particularly since 2 key determinants of LOS, severity of illness and physician behavior, were beyond this patient education-oriented intervention's scope of influence.<sup>34–37</sup> Furthermore, the diverse range of eligible diagnoses limited the study CCs' ability to reduce variability through use of clinical care pathways. One approach in leveraging an elderly care bundle to reduce LOS may be to focus on a specific disease that has well-established inpatient benchmarks and treatment algorithms. For example, in patients with community-acquired pneumonia, the use of care coordination in combination with standardized order sets decreased LOS without compromising safety, mainly by shortening the time from clinical stability to discharge.<sup>38</sup>

On separation of the readmission/ED visit outcome into 30 and 60 day postdischarge time frames, the intervention group had a lower rate of unplanned acute health care use within 30 days postdischarge; the difference between groups had dissipated by 60 days postdischarge. This convergence suggests that a hospital-based intervention's influence is strongest closer to the time of the initial hospital stay, and wanes as more time has elapsed. Indeed, interventions that have successfully maintained lower readmission rates beyond 60 and 90 days postdischarge in a high-risk elderly population (such as the program advocated by Coleman et al.<sup>16</sup>) have included a transitional care provider engaging patients during the hospitalization and performing subsequent visits to the home or nursing facility.<sup>33</sup> An optimal intervention would capitalize on the hospital-

based staff's ability to improve short-term readmission/ED visit rates while linking patients to longer-term transitional care to extend these outcomes. Electronic health records could potentially facilitate these care transitions, beginning with an automated screening process for identification of high-risk inpatients and continuing through postdischarge follow-up. How to develop these resources in settings where outpatient practices are independent or only loosely affiliated with hospitals is an area for continued investigation.

In a group of elderly patients with multiple comorbidities and complex pharmacotherapy regimens, the study bundle component targeting medication management appears to be a high-yield intervention to reduce unplanned health care utilization following hospital discharge. These patients are more susceptible to nonadherence and drug-related adverse events, which may contribute to hospital readmission or ED visitation.<sup>7,9,39</sup> Consistent with findings at other sites,<sup>28,40</sup> a heightened level of CP involvement in the care of high-risk elderly patients may have helped reduce these undesirable outcomes. Of the 9 readmission/ED visit events in the control group, 3 were attributable to medication related complications (2 from sedatives, 1 from a diuretic). None of the readmission/ED visit events in intervention group patients stemmed from medication effects.

Correspondingly, the research CCs' provision of daily condition-specific education, additional time to more thoroughly investigate discharge needs, engagement of patients' families as active partners in self-care, and the use of a structured discharge form along with follow-up phone calls may have better prepared patients to manage their health problems once released from the hospital.<sup>26,28,29</sup> For example, 1 patient in the control group was readmitted less than 24 hours after initial discharge due to inability to perform self-care at home. Given the study power issues described previously, data on LOS for the second hospitalization for patients who had a readmission event are difficult to interpret, but could suggest the occurrence of some shorter, preventable readmissions in the control group. Conversely, the readmission/ED visit events in intervention patients appeared to be associated with a specific medical condition (eg, failure of diabetic cellulitis to respond to appropriate outpatient treatment) rather than problems that would have been corrected with an educational/self-management program such as this targeted care bundle.

This pilot study had several limitations. The main issue was a small patient sample size that was primarily due to an inability to obtain informed consent. Design of the study as a randomized controlled trial and plans to disseminate study findings beyond BHCS necessitated IRB approval rather than delivery of the supplemental care bundle as a quality improvement (QI) project. Placing QI initiatives under research regulations can lead to project delays, higher costs, and patient frustrations with the process.<sup>41,42</sup> This tension was evident during study screening and enrollment, as many patients who otherwise met criteria and would potentially

benefit from the intervention were hesitant to participate in a research study or refused to sign a multipage consent document. The difficulties of enrolling elderly patients in clinical trials have been well-described.<sup>43,44</sup> Further research involving a minimal-risk, educational intervention such as this elderly care-bundle would likely better fit under the category of expedited IRB review with waiver or modification of the informed consent process.<sup>45</sup>

Incomplete blinding could have potentially affected our results. At the study site, the team members delivering the care bundle were a regular part of the hospital staff (as opposed to external researchers), and it is not unusual for a CC or a pharmacist to enter a patient's room (eg, to confirm a drug allergy history). In view of this, the impact of imperfect blinding on 30-day outcomes would likely be minimal. Furthermore, a floor staff perception that a specific patient "was being taken care of by the study team" resulting in a lower than usual level of care, would tend to bias the result of the intervention toward the null effect.

The study cohort did not have enough subjects to perform analyses (ie, modeling or examination of subgroups) beyond basic comparative findings. Issues such as preadmission living situation and the presence of depression or cognitive impairment (Mini-Mental Status Exams were not performed on these patients) may potentially influence postdischarge recidivism; their effects can not be reliably ascertained from these data. Additionally, to prevent study personnel from engaging patients who would soon be going home, it was felt that the benefits from the care bundle would be recognized only if the intervention could be initiated within 72 hours of admission and delivered in full, a requirement that further reduced the enrollment pool. The intent of this pilot work was to guide future investigations surrounding hospital-to-home transitional care. The next phase of research in this area will need an enhanced sample size with more extensive baseline data collection so that potential confounding factors or outcomes in specific populations can be explored.

Another problem restricting applicability of study findings was the use of only 3 different CCs and 3 pharmacists on the research team to deliver the components of patient education, discharge planning, and medication counseling in the elderly care bundle. Personnel for the trial were chosen for their experience and interest in the area of care transitions. To distinguish the benefit of the elderly care bundle in general versus the expertise of these particular CCs and study pharmacists, a larger-scale, multisite trial would be necessary. Lastly, due to resource constraints, patients who resided in long-term care (either LTAC, SNFs, or nursing homes) prior to admission with anticipated return to those sites were not eligible for the study. Similar to the patients whose comorbidities or acute severity of illness prevented informed consent, this segment of the elderly population may have derived even more benefit from receipt of the elderly care bundle.<sup>10,15,46</sup> Despite exclusion of this group (which would be expected to lessen the impact of the inter-

vention), a difference in readmission/ED visits rates at 30 days following discharge was observed.

## Conclusions

This pilot randomized clinical trial (RCT) evaluated the effects of a supplemental, aggregate care bundle centered on patient education, discharge planning, and medication counseling and reconciliation compared to usual care in a group of elderly patients at high risk of readmission or ED visitation following an index hospitalization. The intervention was designed to be reproducible and make use of existing hospital resources. Probably through facilitation of patient self-care and home management, the elderly care bundle reduced the composite outcome of readmission/ED visits at 30 days postdischarge. By 60 days, this effect had waned, demonstrating the short-term benefit of a hospital-based educational intervention and stressing the need to incorporate additional outpatient transitional care support to sustain favorable outcomes. The study was not powered to detect small differences (which would be more likely than a change of multiple days) in length of index hospital stay related to the care bundle. There were important study limitations (primarily associated with small sample size), and this work should be viewed as hypothesis-generating. Future trials should assess the impact of a standardized targeted care bundle delivered across multiple healthcare systems on a larger cohort of high-risk elderly patients, including analysis of financial and personnel allocations relative to the benefits of the intervention.

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