

## REVIEW

# Structure and Outcomes of Interdisciplinary Rounds in Hospitalized Medicine Patients: A Systematic Review and Suggested Taxonomy

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**BACKGROUND:** Interdisciplinary rounds (IDR) have been described to improve outcomes. However, there is limited understanding of optimal IDR design.

**PURPOSE:** To systematically review published reports of IDR to catalog types of IDR and outcomes, and assess the influence of IDR design on outcomes.

**DATA SOURCES:** Ovid MEDLINE, Ovid MEDLINE In-Process & Other Non-Indexed Citations, Journals Ovid, Cumulative Index to Nursing and Allied Health Literature (EBSCOhost), and PubMed from 1990 through December 2014, and hand searching of article bibliographies.

**STUDY SELECTION:** Experimental, quasiexperimental, and observation studies in English-language literature where physicians rounded with another healthcare professional in inpatient medicine units.

**DATA EXTRACTION:** Studies were abstracted for study setting and characteristics, and design and outcomes of IDR.

**DATA SYNTHESIS:** Twenty-two studies were included in the qualitative analysis. Many were of low to medium quality with few high-quality studies. There is no clear definition of IDR in the literature. There was wide variation in IDR design and team composition across studies. We found three different models of IDR: pharmacist focused, bedside rounding, and interdisciplinary team rounding. There are reasonable data to support an association with length of stay and staff satisfaction but little data on patient safety or satisfaction. Positive outcomes may be related to particular components of IDR design, but the relationship between design and outcomes remains unclear.

**CONCLUSIONS:** Future studies should be more deliberately designed and fully reported with careful attention to team composition and features of IDR and their impact on selected outcomes. We present a proposed IDR definition and taxonomy for future studies. *Journal of Hospital Medicine* 2016;11:513–523. © 2016 Society of Hospital Medicine

Interdisciplinary rounds (IDR) constitute a model of care where healthcare team members representing multiple disciplines meet to develop patient care plans. IDR allow input from a range of professionals without communication lag, thereby improving communication while incorporating diverse sets of information. IDR appear to improve collaboration among physicians and nurses,<sup>1</sup> increase compliance with guidelines,<sup>2</sup> improve safety and quality,<sup>3</sup> reduce adverse drug events,<sup>4</sup> and possibly lower mortality.<sup>5</sup> Recommendations have been published regarding implementation of IDR.<sup>6</sup> The Institute for Healthcare Improvement (IHI) supports IDR as a formal daily mechanism for identifying patient safety risks and determining daily goals.<sup>7</sup> IHI recommendations include guidance on team membership, patient and family participation, using a daily goals sheet, and

addressing safety concerns. However, there is no standard definition of IDR. Consequently, there is variation in the design and outcomes, leading to a poor understanding of the relationship between the two. Although IDR are increasingly being used, to our knowledge, there is no published evidence regarding the optimal composition of IDR teams or how specific outcomes may be impacted by team composition or focus. This is a particular problem in general medicine units caring for patients with complex medical and social issues whose care involves several professionals. In addition, the results from other IDR settings may not be transferable to general medicine units.

Therefore, we conducted a systematic review of experimental, quasiexperimental, and observational studies to (1) document types of IDR on general medicine units, (2) categorize IDR interventions by similarities in team composition and focus, and (3) determine the differential impact of each category of intervention on outcomes including measures of efficiency, quality, safety, and satisfaction.

## METHODS

This systematic review was performed according to the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines.<sup>8</sup>

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## Data Sources and Searches

We conducted systematic literature searches of databases including Ovid MEDLINE, Ovid MEDLINE In-Process & Other Non-Indexed Citations, Journals@Ovid, Cumulative Index to Nursing and Allied Health Literature (EBSCOhost), and PubMed (NCBI/National Library of Medicine) to identify English-language articles published from 1990 to 2014. In Ovid MEDLINE, the librarians (E.M.J., E.B.) identified a combination of relevant Medical Subject Headings and keywords to capture the concepts of interdisciplinary rounds and general medicine hospital units. To identify additional relevant studies, we examined reference lists from included studies and review articles. A detailed search strategy for Ovid MEDLINE is included in the Supporting Information, Appendix A, in the online version of this article.

## Study Selection

One author (V.S.B.) screened titles for abstract selection. Two reviewers (D.J.E. and V.S.B.) independently reviewed all abstracts for full-text eligibility. A third reviewer adjudicated all inclusion disagreements (E.J.R.).

We included IDR studies where the attending physician or resident physician and at least one other healthcare team member (from a different discipline) managing a common group of patients was present. We used this as a screening criterion rather than a definition of IDR to include studies that would be relevant to the current climate in inpatient medicine. Although there is no accepted definition of IDR, IDR are generally designed as a process that involves several team members. However, we included studies that utilized fewer team members for completeness and to investigate possible linkages between design and outcomes. We included experimental, quasiexperimental, and observational studies on general medicine units in the English-language literature. We were neutral to cardiac monitoring status and age of general medicine patients. We excluded studies lacking a definite IDR intervention or a study design. We excluded health care settings other than inpatient medicine, and intensive care units (ICUs) were excluded. A flow diagram outlining the study selection process appears as Supporting Information, Appendix B, in the online version of this article.

## Data Extraction and Study Quality Assessment

We drafted an abstraction tool based on published reports of IDR.<sup>9,10</sup> Three reviewers (V.S.B., D.J.E., and E.J.R.) independently tested the tool's applicability to several included articles. We developed the tool in an iterative process to come up with a final version by reviewer consensus. Two reviewers (V.S.B., S.S.S.) abstracted all articles. Disagreements were resolved through consensus.

We categorized abstraction elements into three categories: (1) study setting and characteristics, (2) IDR design, and (3) IDR outcomes. Study setting and characteristics included setting and location, type of unit, study design, and number of study participants (intervention vs control groups) when available. The IDR design category included timing, location, duration, and frequency of rounds, time per patient, presence of geographic colocation of physician's patients (geographic cohorting), use of team training for IDR teams, format of IDR (scripted vs free-flowing discussion), use of patient communication tools, and use of safety checklists. Team composition was also included in the IDR design category. This included attending physician, bedside nurse, nurse leader or charge nurse, case manager, pharmacist, social worker, resident, and/or medical student. Some studies referenced a nurse or nurse leader who facilitated rounds, which we collected as a rounds manager, based on IHI recommendations. We were also interested in patient and family presence in rounds and documented such when available. The IDR outcomes category included hospital length of stay (LOS), cost per case, use of cardiac monitors, readmission rates, rates of venous thromboembolism: prophylaxis and occurrence, falls, skin breakdown, hospital-acquired infections, and patient and staff satisfaction.

We modified the 27-question Downs and Black quality scoring tool<sup>11</sup> to include 15 questions aligned with study characteristics relevant to IDR (see Supporting Information, Appendix C, in the online version of this article). Scoring was yes/no (1/0) for each quality indicator, allowing scores from 0 to 15. We categorized studies with scores 0 to 5 as low, 6 to 10 as medium, and 11 to 15 as high-quality studies. Two reviewers (V.S.B. and S.S.S.) independently performed quality scoring of all articles, and disagreements were resolved through consensus.

## Data Synthesis and Analysis

Due to significant variability in IDR characteristics, design and outcomes, a meta-analysis was not feasible. As a result, we did a narrative review of IDR design and outcomes. To understand the potential causal pathways that relate IDR design to outcomes, we grouped studies with similar design and explored similarities in outcomes in those groups. We report the number of studies both as a number and percentage within each subgroup rounded to the nearest lower whole number.

## RESULTS

The searches identified 12,692 titles. We eliminated duplicates and applied inclusion and exclusion criteria to titles and abstracts, leading to review of 259 full-text articles. Hand searching yielded two additional titles. Of these, 239 articles were excluded, leaving 22 full-text articles for abstraction. Study setting and characteristics appear as Table 1.

**TABLE 1. Study Setting and Characteristics**

Author, Year	Title	Study Nation, Setting	Study Design	Total Study Patients (IDR, Control Patients)	No. of Study Subjects, If Not Patients; Total, Intervention, Control	Quality Score
Boyko et al., 1997	Pharmacist influence on economic and morbidity outcomes in a tertiary care teaching hospital	USA, university	Quasixperimental study	867 (414 IDR, 453 control)	NA	9
Haig et al., 1991	Effect of pharmacist participation on a medical team on costs, charges, and length of stay	USA, community teaching	Observational study	619 (287 IDR, 332 control)	NA	8
Makowsky et al., 2009	Capturing outcomes of clinical activities performed by a rounding pharmacist practicing in a team environment: the COLLABORATE study (NCT00351676)	Canada, university	Quasixperimental study	452 (220 IDR, 231 control)	NA	11
Gallagher et al., 2004	Multidisciplinary meetings in medical admissions units	UK, not reported	Observational study	Not reported	NA	3
Gonzalo et al., 2014	Bedside interprofessional rounds: perceptions and benefits of barriers by internal medicine nursing staff, attending physicians, and housestaff physicians	USA, university	Observational study	NA	149/171 staff surveys completed	11
Sharma et al., 2014	Attitudes of nursing staff toward interprofessional in-patient-centered rounding	USA, community nonteaching	Observational study	NA	61/90 nurses responded (67% survey response rate); 61 pre-IDR, 61 post-IDR.	7
Spitzer et al., 1999	Patient care centers improve outcomes	UK, community nonteaching	Observational study	Not reported	NA	5
Cameron et al., 2000	Impact of a nurse-led multidisciplinary team on an acute medical admissions unit	USA, university	Observational study	1,000, no control	NA	5
Curley et al., 1998	A firm trial of interdisciplinary rounds on the inpatient medical wards	USA, university	RCT	1,102 (567 IDR, 535 control)	NA	11
Elrod et al., 2007	Multidisciplinary rounds: an implementation system for sustained improvement in the American Heart Association's Get With the Guidelines Program	USA, university	Observational study	NA	NA	6
Eitner et al., 2006	An alternative approach to reducing the costs of patient care? A controlled trial of the multidisciplinary doctor-nurse practitioner model	USA, university	Quasixperimental study	Not reported	NA	9
Jitapunkul et al., 1995	A controlled clinical trial of a multidisciplinary team approach in the general medical wards of Chulalongkorn Hospital	Thailand, university	RCT	843 (199 IDR, 644 control)	NA	9
Mudge et al., 2006	Controlled trial of multidisciplinary care teams for acutely ill medical inpatients: enhanced multidisciplinary care	Australia, university	Quasixperimental study	1,538 (792 IDR, 746 control)	NA	12
O'Leary et al., 2010	Improving teamwork: impact of structured interdisciplinary rounds on a medical teaching unit	USA, university	Quasixperimental study	NA	147/159 (92%) survey responders; resident physicians 88 (47 IDR, 41 control), nurses 59 (34 IDR, 25 control)	13

TABLE 1. Continued

Author, Year	Title	Study Nation, Setting	Study Design	Total Study Patients (IDR, Control Patients)	No. of Study Subjects, If Not Patients: Total, Intervention, Control	Quality Score
O'Leary et al., 2015	Implementation of unit-based interventions to improve teamwork and patient safety on a medical service	USA, university	Observational study	1,380	NA	11
O'Leary et al., 2011	Improving teamwork: impact of structured interdisciplinary rounds on a hospitalist unit	USA, university	Quasixperimental study	NA	49/58 nurses responded; (84%) (24 IDR, 25 control)	9
O'Leary et al., 2011	Structured interdisciplinary rounds in a medical teaching unit: improving patient safety	USA, university	Observational study	370 (185 IDR, 185 control)	NA	10
O'Mahony et al., 2007	Multidisciplinary rounds: early results of a resident focused initiative to improve clinical quality measures, promote systems based learning, and shorten inpatient length of stay	USA, community teaching	Observational study	Not reported	NA	8
Southwick et al., 2014	Applying athletic principles to medical rounds to improve teaching and patient care	USA, university	Quasixperimental study	LOS phase 1:780, (363 IDR, 417 control); phase 2:455, (213 IDR, 242 control); readmissions: 1,235 (576 IDR, 659 control)	21 attending physicians, (11 IDR, 10 control), residents (29 IDR, 24 control), medical students (23 IDR, 19 control)	12
Vazirani et al., 2005	Effect of a multidisciplinary intervention on communication and collaboration among physicians and nurses	USA, university	Quasixperimental study	NA	264/456 residents (58%), physicians 114/165 (69%), 325/358 (91%) response rates	8
Wild et al., 2004	Effects of interdisciplinary rounds on length of stay in a telemetry unit	USA, community teaching	RCT	84 (42 IDR, 42 control)	NA	13
Yoo et al., 2013	Effects of an internal medicine floor interdisciplinary team on hospital and clinical outcomes of seniors with acute medical illness	USA, university	Quasixperimental study	484 (236 IDR, 248 control)	NA	13

NOTE: Abbreviations: IDR, interdisciplinary rounds; LOS, length of stay; NA, not applicable; RCT, randomized controlled trial.

## IDR Design

There were three areas of focus identified: pharmacist studies, bedside rounding studies, and interdisciplinary team studies. Table 2 summarizes IDR team composition and design features.

### **Pharmacist Studies (13% of All Studies)**

The three studies in this group were characterized by a physician-resident team rounding with a pharmacist.<sup>12–14</sup> Pharmacist recommendations were incorporated into patient plans of care.

### **Bedside Rounding Studies (18% of All Studies)**

The four studies in this group were characterized by bedside rounding as a team with patients.<sup>15–18</sup> All four studies included patient and family as partners in determining plans of care. Two studies<sup>15,16</sup> (50%) described physician and nurse bedside rounding, whereas the other two<sup>17,18</sup> (50%) included a larger complement of team members, notably a discharge planner. Timing, duration, use of IDR scripts, and team training were not reported.

### **Interdisciplinary Team Studies (68% of All Studies)**

The 15 studies in this group were characterized by two or more team members rounding with a physician.<sup>9,10,19–31</sup> Thirteen studies (86%) reported rounding once a day in the morning, often restricted to weekdays only.<sup>9,14,25,27</sup> Only four (26%) studies<sup>19,20,23,31</sup> reported rounding time per patient. Eight (53%) studies<sup>9,21,24,27–31</sup> reported geographic physician-patient colocation. Ten (66%) studies<sup>9,21–24,27–31</sup> reported training teams. Nine (60%) studies<sup>10,20,21,23,24,28–31</sup> reported a scripted discussion during rounds, with adherence to script measured in only two (13%) studies.<sup>21,28</sup> Four (26%) studies<sup>28–31</sup> reported using a safety checklist. Nurses, pharmacists, social workers, and case managers were the most common participants in IDR. Roles and responsibilities of individual team members were inconsistently described. Particularly, the role of case manager and social worker were not clearly defined, although it appeared that both roles contributed to discharge planning. Ten (66%) studies<sup>9,20,23,25,27–31</sup> reported an individual (usually a nurse or nurse leader) present as a manager and coach for rounds.

## **IDR Outcomes and Relationship Between Design and Outcomes**

We report IDR outcomes within each IDR design group. Table 2 summarizes IDR design and outcomes.

### **Pharmacist Studies**

All three studies in this group were of medium quality.<sup>12–14</sup> Two<sup>12,13</sup> (66%) reported a reduction in LOS. Two studies<sup>12,13</sup> (66%) reported a reduction in cost but used different definitions for cost. Boyko et al.<sup>13</sup> (defined as hospital costs) and Haig et al.<sup>12</sup> (defined as hospital charges) studies reported a decrease in both

pharmacy and total costs. Only one study<sup>14</sup> (33%) reported a decrease in readmission rates and a concomitant rise in LOS. Review of these studies suggests a relationship between pharmacist-physician rounding and decrease in cost and LOS.

### **Bedside Rounding Studies**

Only one<sup>16</sup> (25%) of the four studies is a high-quality study.<sup>15–18</sup> Three studies<sup>15–17</sup> (75%) focused on nurse-physician bedside rounding. Only one study<sup>17</sup> reported patient satisfaction, which was measured using a local survey. Two studies<sup>15,16</sup> (50%) reported increased satisfaction for rounding team members by both physicians and nurses. One<sup>18</sup> (25%) utilized a complement of team members, including a discharge planner at the bedside, and reported a decrease (not statistically significant) in LOS. These studies suggest (1) a relationship between bedside rounding and patient and team satisfaction and (2) large rounding team (possibly with a discharge planner) and efficiency.

### **Interdisciplinary Team Studies**

Of the 15 interdisciplinary team studies,<sup>9,10,19–31</sup> there were seven high-quality studies<sup>10,19,21,22,24,28,30</sup> (46%). LOS, cost, harm reduction, and patient and staff satisfaction are the commonly reported outcomes.

## **LOS**

Five (33%) studies<sup>20–22,24,26</sup> reported a statistically significant decrease in LOS. Several of these studies utilized either a case manager<sup>20,21,24</sup> or a social worker<sup>22,26</sup> in a discharge planning role. In these studies, physicians rounded with at least two but mostly three team members. Three<sup>21,22,24</sup> (20%) of the LOS studies were of high quality, were done on teaching units, and included a large complement of team members including a discharge planner. All three studies also trained teams to participate in IDR. One study<sup>21</sup> was a two-phase study that demonstrated additional decrease in LOS after utilizing a case manager and training teams in communication. Two<sup>10,31</sup> (13%; one medium and one high quality) other studies in this group that were designed similar to the above three studies used a large complement of team members, including a discharge planner and trained teams, but did not report LOS reduction. Overall, the results from the high-quality studies point to larger teams, discharge planners, and team training as notable features possibly linked to LOS reduction.

## **Cost**

Two (13%) of the 15 studies<sup>24,27</sup> reported a decrease in cost per case, defined as hospital costs in the Ettner et al. study<sup>27</sup> and hospital charges in the Curley et al.<sup>24</sup> study. The Curley et al. study included a pharmacist similar to the studies<sup>12,13</sup> in the pharmacist group. This led to the possibility that pharmacist



**TABLE 2. Study Design and Outcomes**

IDR Study Subgroup	Author	Type of IDR for Each patient	Safety/Quality										Time		Team Training			
			Checklist	Attending Physician	Resident	Physician Leader	Nurse	Pharmacist	Case Manager	Social Worker	Physical Therapist	Rounds Manager	Patient	Medical Student		Spent per Patient	Geographic Cohorting	Order Writing
Pharmacist studies	Boyko et al.	Free-flowing discussion	—	✓	✓	—	—	✓	—	—	—	—	✓	—	—	—	—	
	Haig et al.	Free-flowing discussion	—	✓	✓	—	—	✓	—	—	—	—	—	—	—	—	—	
	Makowsky et al.	Not reported	—	✓	✓	—	—	✓	—	—	—	—	—	—	—	—	—	
Bedside rounding studies	Author	LOS	Readmissions	Cost per Case	Adverse Events	Patient Satisfaction	VTE Prophylaxis Administration	Staff Satisfaction	Mortality	Functional Capacity	Study Findings							
	Boyko et al.	↓	NM	↓	NM	NM	NM	NM	NM	NM	IDR vs control: LOS 4.2 vs 5.5 days ( $P < 0.0001$ ), pharmacy costs \$481 vs \$782 ( $P < 0.001$ ), hospital costs \$4,501 vs \$6,156 ( $P < 0.0001$ )							
	Haig et al.	↓	NM	↓	NM	NM	NM	NM	NM	NM	IDR vs control: adjusted LOS 5.9 days vs 7.2 days ( $P = 0.003$ ), adjusted hospital costs \$6,122 vs \$8,187 ( $P = 0.001$ )							
	Makowsky et al.	↑	↓	NM	NM	NM	NM	NM	NM	NM	IDR vs control: core measure compliance 56 % vs 45.3%, 90-day readmissions 36.2% vs 45.5%, odds ratio 0.63							
Bedside rounding studies	Author	Type of IDR for Each Patient	Safety/Quality Checklist	Attending Physician	Resident	Physician Leader	Nurse	Pharmacist	Case Manager	Social Worker	Physical Therapist	Rounds Manager	Patient	Medical Student	Time Spent per Patient	Geographic Cohorting	Order Writing	Team Training
	Gallagher et al.	Free-flowing discussion	—	✓	—	—	✓	✓	—	✓	✓	—	—	✓	—	—	—	—
	Gonzalo et al.	Not reported	—	✓	✓	—	✓	—	—	—	—	—	—	✓	—	—	—	—
	Sharma et al.	Not reported	—	✓	—	—	✓	—	—	—	—	—	—	✓	—	—	—	—
Spitzer et al.	Discharge-focused discussion	—	✓	—	—	✓	✓	—	✓	✓	—	✓	✓	—	—	—	—	—
	Author	LOS	Readmissions	Cost per Case	Adverse Events	Patient Satisfaction	VTE Prophylaxis Administration	Staff Satisfaction	Mortality	Functional Capacity	Study Findings							
	Gallagher et al.	↓	NM	NM	NM	NM	NM	NM	NM	NM	Total number of discharges increased by 75% compared to the year prior from a medical admissions unit improving medical patient occupancy of surgical beds							
	Gonzalo et al.	NM	NM	NM	NM	NM	NM	↑	NM	NM	Post-IDR survey: Nursing satisfaction greater than provider satisfaction ( $P < 0.01$ ); nursing satisfaction greater than resident satisfaction ( $P < 0.01$ ) with IDR							
	Sharma et al.	NM	NM	NM	NM	NM	NM	↑	NM	NM	Pre-post IDR: nursing perception of improved communication 7% vs 54% ( $P < 0.001$ ), improved rounding with hospitalists 3% vs 49% ( $P < 0.001$ ), positive impact on workflow 5% vs 56% ( $P < 0.001$ ), value as a team member 26% vs 56% ( $P = 0.018$ )							
Spitzer et al.	↑*	NM	NM	NM	NM	↑	NM	NM	NM	NM	System-wide patient satisfaction survey showed high ratings of patient satisfaction on plan of care; LOS reduction reported only in cardiology patients							
Interdisciplinary team studies	Author	Type of IDR for Each Patient	Safety/Quality checklist	Attending Physician	Resident	Physician Leader	Nurse	Pharmacist	Case Manager	Social Worker	Physical Therapist	Rounds Manager	Patient	Medical Student	Time Spent per Patient	Geographic Cohorting	Order Writing	Team Training
	Cameron et al.	Not reported	—	✓	—	—	✓	—	—	—	—	—	—	—	—	—	—	—
Curley et al.	Scripted discussion	—	—	—	✓	—	—	✓	✓	✓	—	—	—	—	—	✓	✓	✓

Total number of discharges increased by 75% compared to the year prior from a medical admissions unit improving medical patient occupancy of surgical beds  
 Post-IDR survey: Nursing satisfaction greater than provider satisfaction ( $P < 0.01$ ); nursing satisfaction greater than resident satisfaction ( $P < 0.01$ ) with IDR  
 Pre-post IDR: nursing perception of improved communication 7% vs 54% ( $P < 0.001$ ), improved rounding with hospitalists 3% vs 49% ( $P < 0.001$ ), positive impact on workflow 5% vs 56% ( $P < 0.001$ ), value as a team member 26% vs 56% ( $P = 0.018$ )  
 System-wide patient satisfaction survey showed high ratings of patient satisfaction on plan of care; LOS reduction reported only in cardiology patients

TABLE 2. Continued

Interdisciplinary team studies	Author	Type of IDR for Each Patient	Safety/Quality checklist	Attending Physician	Resident	Physician Leader	Nurse	Pharmacist	Case Manager	Social Worker	Physical Therapist	Rounds Manager	Patient	Medical Student	Time Spent per Patient	Geographic Cohorting	Order Writing	Team Training
O'Leary et al. (teamwork, teaching unit)	Elrod et al.	Scripted discussion	—	✓	✓	—	✓	✓	✓	—	—	✓	—	—	90 s	—	✓	✓
	Ether et al.	Not reported	—	✓	✓	✓	—	—	—	✓	—	✓	—	—	—	✓	—	✓
	Jitapunkul et al.	Not reported	—	✓	✓	—	✓	—	—	✓	✓	—	—	—	—	—	—	—
	Mudge et al.	Scripted discussion	—	✓	✓	—	✓	—	✓	✓	✓	—	—	—	—	—	—	—
	O'Leary et al. (teamwork, teaching unit)	Scripted discussion	✓	—	✓	✓	✓	✓	✓	✓	—	✓	—	—	—	✓	—	✓
	O'Leary et al.	Scripted discussion	✓	✓	✓	✓	✓	✓	✓	✓	—	✓	—	—	—	✓	—	✓
	O'Leary et al. (implementation study)	Scripted discussion	✓	✓	—	✓	✓	✓	✓	✓	—	✓	—	—	—	✓	—	✓
	O'Leary et al. (teamwork, hospitalist unit)	Scripted discussion	✓	—	✓	✓	✓	✓	✓	✓	—	✓	—	—	—	✓	—	✓
	O'Leary et al. (improving safety, teaching unit)	Scripted discussion	✓	—	✓	✓	✓	✓	✓	✓	—	✓	—	—	80 s	✓	—	✓
	O'Mahony et al.	Scripted discussion	—	✓	✓	✓	✓	✓	✓	—	✓	✓	—	—	45–120 s	—	—	—
Yoo et al.	Southwick et al.	Scripted discussion	—	✓	✓	—	✓	✓	✓	—	—	—	—	—	—	✓	—	✓
	Vazirani et al.	Not reported	—	✓	✓	✓	—	—	—	✓	—	✓	—	—	—	✓	—	✓
	Wild et al.	Discharge focused discussion	—	✓	✓	—	✓	✓	✓	—	✓	—	—	—	2–5 min	—	—	—
	Yoo et al.	Not reported	—	✓	✓	—	✓	✓	—	✓	✓	—	—	—	—	—	—	✓
Author	LOS	Readmissions	Cost per Case	Adverse Events	Patient Satisfaction	VTE Prophylaxis Administration	Staff Satisfaction	Mortality	Functional Capacity	Study Findings								
Cameron et al. <sup>25</sup>	↓*	NM	NM	NM	NM	NM	NM	NM	NM	In 1,000 patients seen in a medical admissions unit, 26% were discharged home, which was perceived as appropriate, no comparison provided								
Curley et al.	↓	NM	↓	NM	NM	NM	↑	NM	NM	IDR vs control: mean LOS 5.46 vs 6.06 days ( $P = 0.006$ ), total charges \$6,681 vs \$8,090 ( $P = 0.002$ )								
Elrod et al.	NM	NM	NM	NM	NM	↑	NM	↓	NM	Pre post IDR, VTE prophylaxis rates 65% vs 97%								
Ether et al.	NM	NM	↓	NM	NM	NM	↑	NM	NM	IDR saved cost of hospital admission with savings of \$978 considering IDR costs and hospital costs vs hospital costs for IDR vs control patients								
Jitapunkul et al.	↓...	NM	NM	NM	NM	NM	↑	NM	NM	Mean LOS in IDR vs 1 of the control groups (total 3 controls) in the 60- to 74-year-old age group patients, 8.7 vs 12 days ( $P < 0.05$ )								
Mudge et al.	↓*	NM	NM	↓	NM	NM	NM	↓	↑	IDR vs control: LOS 7.3 days vs 7.8 days ( $P = 0.18$ ), in hospital mortality 3.9% vs 6.4% ( $P = 0.03$ ), functional decline 3.2% vs 5.4% ( $P = 0.04$ )								
O'Leary et al. (teamwork, teaching unit)	X	NM	NM	NM	NM	NM	↑	NM	NM	IDR vs control: ratings by nurses on communication with physicians 74% control 44% ( $P = 0.02$ ), residents 82% vs 77% ( $P = 0.01$ )								

TABLE 2. Continued

Author	LOS	Readmissions	Cost per Case	Adverse Events	Patient Satisfaction	VTE Prophylaxis Administration	Staff Satisfaction	Mortality	Functional Capacity	Study Findings
O'Leary et al. (implementation study)	NM	NM	NM	X	NM	NM	↑	NM	NM	Pre-post IDR: team work rating 76% vs 80% ( $P = 0.02$ ), range of score 0–100
O'Leary et al. (teamwork, hospitalist unit)	NM	NM	NM	NM	NM	NM	↑	NM	NM	IDR vs control: very high or high ratings by nurses on communication and collaboration with physicians 84% vs 54% ( $P = 0.05$ )
O'Leary et al. (improving safety, teaching unit)	NM	NM	NM	↓	NM	NM	NM	NM	NM	IDR vs concurrent control vs historical control: rate of preventable adverse events/100 patient days 0.9 vs 2.8 ( $P = 0.002$ ) vs 2.1 ( $P = 0.02$ )
O'Mahony et al.	↓	NM	NM	NM	NM	NM	↑	NM	NM	Decrease in average LOS by 0.5 days in patients with CHF, PNA, or AMI ( $P < 0.013$ ); 0.6 days for all other diagnoses ( $P \leq 0.001$ ); improvement in core measure compliance with HF 65% pre-IDR, 76% post-IDR ( $P < 0.001$ ), AMI pre-IDR 89%, 96% post-IDR ( $P < 0.002$ ) and CAP (27% pre-IDR to 70% post-IDR ( $P < 0.001$ ))
Southwick et al.	↓	↓	NM	NM	X	NM	↑	NM	NM	IDR vs control relative LOS 0.76 vs 0.93 ( $P = 0.010$ )
Vazirani et al.	X	NM	NM	NM	NM	NM	↑	NM	NM	IDR vs control group: physicians reported more collaboration with nurses than control group ( $P < 0.001$ ); nurses in IDR and control group reported similar levels of collaboration with physicians ( $P = 0.47$ )
Wild et al.	X	NM	NM	NM	NM	NM	↑	NM	NM	IDR vs control: LOS 2.7 days vs 3.04 days ( $P = 0.4$ ); staff satisfaction questionnaire: improved communication on a scale of 1–10 perceived by doctors 8.25 vs nurses and ancillary staff 6.10 ( $P = 0.39$ )
Yoo et al.	↓	X	NM	NM	NM	NM	NM	NM	NM	IDR vs control: mean LOS 6.1 days vs 6.8 days ( $P = 0.008$ )

NOTE: — = not reported; ↑ = increase; ↓ = decrease; ✓ = present/included. Abbreviations: AMI, acute myocardial infarction; CAP, community-acquired pneumonia; CHF, congestive heart failure; HF, heart failure; IDR, interdisciplinary rounds; LOS, length of stay; NM, not measured; PNA, pneumonia; VTE, venous thromboembolism; X, no change. \*LOS decrease not statistically significant. \*\*LOS decrease only in 1 subgroup of patients.



presence in IDR could influence cost reductions. This hypothesis could have been more definitive if the several other studies<sup>20–22</sup> that utilized a pharmacist also measured cost.

### Harm Reduction

Only three (20%) studies<sup>10,23,31</sup> reported reduction in patient harm as a result of IDR. Utilization of safety and quality checklists<sup>28,31</sup> did not reliably demonstrate a decrease in adverse events. Two studies<sup>10,23</sup> (13%) reported a decrease in mortality. Both studies had a large complement of team members, but we could not isolate any specific features in their model that would link their IDR design to outcomes.

### Patient Satisfaction

Only one (6%) study<sup>10</sup> in this group reported improving patient satisfaction with IDR. This study did not include patients in IDR. With this being the only study in this group that reported patient satisfaction, we could not identify an IDR feature that could have led to improved patient satisfaction.

### Staff Satisfaction

Although staff satisfaction has not been clearly linked to clinical outcomes, conceptual models<sup>32</sup> have been proposed linking staff satisfaction to patient reported outcomes. Several studies (71%) measured and reported improvement<sup>9,19–21,24,26–28,30,31</sup> in staff satisfaction (all participants). Some studies reported more nursing satisfaction than physician,<sup>16</sup> and some reported more physician satisfaction than nurse.<sup>19</sup> Rounds manager, team training, and geographic cohorting were commonly reported in many of these studies.<sup>9,27,29–31</sup> However, we did not see a specific IDR model that could be linked to staff satisfaction.

## DISCUSSION

In a systematic review of the literature on IDR in general medicine units, we found significant variability in IDR design, outcomes, and reporting. We found 3 different models of IDR: pharmacist focused, bedside rounding, and interdisciplinary team studies. There are data to suggest a relationship between IDR and improvements in LOS and staff satisfaction but little data on patient safety or satisfaction. Our review did not reveal clear causal pathways between IDR design and outcomes but allowed for generation of some hypotheses that require further testing:

- Physician-pharmacist rounding may be related to decrease in LOS and cost.
- Presence of discharge planner, team training, and large complement of team members may be related to LOS reduction.
- Physician-nurse or team rounding in general may be related to staff satisfaction.

The reviewed studies underscore the absence of a standardized definition of IDR, with no common pro-

cess or outcome measures across studies. Few studies provided complete information on design, and even fewer reported similar outcomes, making it difficult to identify links between IDR characteristics and outcomes. As a result, we provide recommendations for an IDR definition and suggested future taxonomy studies (Table 3).

Several studies (59%) were interested in LOS. From the high-quality studies<sup>21,22,24</sup> that reported LOS reductions, it is notable that large teams, discharge planner presence, and team training are common features. This may be worth further investigation when focused on using IDR to decrease LOS, particularly in community settings, as these studies were done in academic institutions. Real-time input from several team members, presence of a discharge planner, and highly effective teams could be a potential causal pathway to increased unit efficiency but should be rigorously tested.

All four studies<sup>12,13,24,27</sup> that reported decreased hospital costs utilized a pharmacist, with three<sup>12,13,24</sup> of the four also reporting decreased LOS. Decreasing medication utilization and costs through pharmacist participation in IDR, as well as a decrease in LOS, could explain the hospital cost decreases found in these studies. Overall, it appears that pharmacist interventions tend to focus on cost and utilization.

It appears that geographic cohorting, team training, and utilizing a rounds manager are common features in studies that report staff satisfaction.<sup>9,27–31</sup> Although we cannot draw any conclusions from this finding, the association can be used to generate a hypothesis. Although staff satisfaction could conceivably be improved through the improved communication inherent in IDR, it is also possible that team efficiency and satisfaction is further enhanced by geographic cohorting, team training, and utilizing a rounds manager.

The role of safety checklists remains unclear, as the gains demonstrated in the O'Leary et al. study<sup>31</sup> were not replicable, as the IDR intervention expanded<sup>28</sup> to several other units in their institution. The role of IDR in preventing adverse events is also unclear.

Although we were interested in patient and family participation and patient-reported outcomes, in the bedside rounding studies,<sup>15–18</sup> only one study<sup>17</sup> measured patient satisfaction. Overall, this review revealed limited data<sup>10,17</sup> on patient satisfaction due to IDR. As a result, the relationship between patient and family participation in IDR and outcomes remains unclear and needs further study.

This review has limitations. Due to the small sample sizes and inconsistent reporting of data among studies, we had insufficient power for a  $\chi^2$  analysis to generate meaningful meta-analytic results. Our search strategy, although inclusive, could have missed articles, so we compensated by manual searches. Selection of outcome-driven studies could have eliminated quality improvement reports. Lack of

**TABLE 3.** Proposed IDR Definition and Suggested Taxonomy for Future Studies

Reporting Study Setting and Characteristics	Reporting IDR Design	Standardization of IDR Outcomes
1. Institution size and academic affiliation 2. Patient characteristics and unit location 3. Study design 4. Number of sites 5. Number of study subjects 6. Description of control groups/units	1. Type of interdisciplinary rounding discussion (eg, free-flowing vs scripted) 2. Location, timing, duration, duration per patient, frequency 3. Use of safety/quality checklists and/or timeouts 4. Information technology use in IDR 5. Facilitative interventions (eg, geographic cohorting or team training) 6. IDR leadership 7. IDR team members 8. Presence of patients and families 9. Roles/responsibilities for each member	1. Clinical outcomes and quality Adverse events Readmission rates Patient satisfaction 2. Compliance with clinical guidelines, core measures, safety Heart failure, stroke, pneumonia guidelines VTE prophylaxis Bladder catheter use Central line use 3. Utilization metrics LOS Cost per case Telemetry monitoring Antibiotic stewardship 4. Process measures Time spent in rounds Rate of adherence to script Team effectiveness Staff satisfaction

Proposed IDR definition: IDR could be defined as a daily scripted interdisciplinary rounds process that includes a physician, incorporates patient and family in the decision-making process (by use of specific mechanisms of communication or presence of patient in the IDR), and includes nursing staff, discharge planner, pharmacist, and a rounds manager. Team training, rounds management, and geographic rounding may be considered as facilitative interventions while designing IDR.

NOTE: Abbreviations: IDR, interdisciplinary rounds; LOS, length of stay; VTE, venous thromboembolism.

publications of negative studies is also a potential problem that could have biased the review toward the positive impact of IDR interventions. Lastly, although the Downs and Black scoring tool is validated, our modified version has not been validated.

## CONCLUSIONS

Our review revealed that IDR may be an important tool for improving efficiency and staff satisfaction, with the potential to improve safety. However, more deliberately designed and completely reported studies are needed to fully understand optimal IDR design. Given the difficulties of implementing robust, randomized, and controlled studies in this setting, standardizing the design and reporting elements of IDR is necessary to inform decision making surrounding the development, implementation, and proposed expansion of these programs. In Table 3 we propose an IDR definition and suggested taxonomy for future studies.

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